

North Liberty Family Health Centre, PC Notice of Nondiscrimination

North Liberty Family Health Centre, PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

North Liberty Family Health Centre, PC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats)
- Free language services to people whose primary language is not English, such as:
 - o Qualified Interpreters
 - o Information written in other languages

If you need these services, contact the Compliance Officer who serves as the Civil Rights Coordinator.

If you believe that North Liberty Family Health Centre, PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex you can file a grievance with:

Darcy Fahrenkrug, Compliance Officer/Civil Rights Coordinator
420 Community Drive, Suite 1, North Liberty, IA 52317
Phone: (319) 626-6006
Fax: (319) 626-3400
Email: darcy.fahrenkrug@mercyic.org

You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, Darcy Fahrenkrug, Compliance Officer/Civil Rights Coordinator is available to you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complain Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
(800) 537-7697

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>